

Hilliard Lyons Trust – A Baird Company

Important COVID19 Update
March 17, 2020

Dear Client

In light of recent Coronavirus (COVID-19) developments and in an effort to protect you, our associates and members of our community, we are asking that you allow us to continue serving you without face-to face meetings. We will continue meetings over the telephone or when possible through video conference. If there are unique circumstances that requires a face-to-face meeting, we will certainly be happy to continue to accommodate your needs and will work to ensure the safety of everyone involved. Additionally, our associates are now working remotely, but you may still reach them at their business telephone or email.

Our organization is monitoring the coronavirus (COVID-19) situation closely, keeping those who are affected in our thoughts, and are committed to upholding the highest standards of client service and network performance as we strive to serve you. Here's what you need to know right now:

- Our top priority is the health of associates, clients and partners.
- We do not anticipate any disruptions to our business or change in the service levels you have come to expect from us.
- Your financial advisor, portfolio manager and trust officer are available should you have specific questions or concerns. Feel free to reach out to them at any time.

We will continue to keep you updated with any relevant information regarding our response to COVID-19. We also welcome your feedback into ways we can help you during this time.

Thank you for being a valued Hilliard Lyons Trust client.

Mark K. Nickel, CFP®, CWA®



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